

Hylant Claims Services provides integrated engagement with your client executive, client service team and risk advisors.

We help you prepare for and understand the claims process while advocating on your behalf with insurance carriers.

PRE-SELECTION & IMPLEMENTATION

- Right carrier claims “fit”
- Third Party Claims Administrator RFP (\$)
- Claim Reporting Tools
 - Claim Kit Development
 - Carrier Direct Claim Reporting
 - Hylant Claim Reporting
 - Client Portal
 - Commercialclaims@hylant.com
 - Claims Advocate
- Claim Set-up Meetings
 - Establish Special Handling Instructions, Communication Protocols and Claim Review Schedule
 - Preferred Vendor/Partner Relationships

ADVOCACY

- Coverage Analysis
 - Responses to Reservation of Rights/ Coverage Denials
- Claim Escalation Process
- Reserve Adequacy/Appropriateness
- Settlement Evaluations
- Claim Review Participation/Written Summaries
- Prior Carrier/TPA Transition
- Claim Closure Projects/Claim Run-off Management (\$)
- Carrier/TPA Performance Audit (\$)
- Workers’ Compensation Cost Containment
 - Return to Work Programs
 - Managed Care Pricing Options
 - Preferred Provider Organization Participation & Penetration
 - 24/7 Nurse Triage

ANALYTICS

- Origami (\$)
- Loss Projections (\$)
- MOD Master (\$)
- Trend Analysis (\$)
- Collateral Review
- Total Cost of Risk

EDUCATION

- Topic Specific
- Loss Control Coordination
- CAT Management/Coordination

